



Insynctive™
REMOTE CONTROL



REMOTE CONTROL is used to operate one or more Pella BLINDS and SHADES with Insynctive Technology.

WHAT'S NEEDED:

- **PELLA BLIND OR SHADE WITH INSYNCTIVE TECHNOLOGY (sold separately):** BLINDS or SHADES can be automatically raised and lowered to conveniently control the comfort of your home.

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GENERAL AND SAFETY INFORMATION

REGISTERING PRODUCTS

Visit Insynctive.Pella.com/Registration for instant access to instructions, warranties and how-to videos.

NEED HELP?

Find troubleshooting information and videos at Insynctive.Pella.com/Support or call 855-473-5524.

HAVE A HOME AUTOMATION OR SECURITY SYSTEM?

Visit Insynctive.Pella.com/HomeAutomation for instructions on how to sync Pella® Insynctive™ products.

⚠️ WARNING

Failure to adhere to the warnings below may result in death, serious injury and/or loss of valuables.

- Do not allow children to operate blinds or shades without proper adult supervision.
- Keep battery and other small parts out of reach of children. If battery or any parts are swallowed, immediately seek medical help.
- Batteries carry the risk of fire, explosion and burns. Do not recharge, disassemble or incinerate.

PRODUCT OVERVIEW



REMOTE CONTROL can operate one or more Pella® BLINDS and SHADES with Insynctive™ Technology. The device has three operating modes, including raise-and-lower mode, programming mode and tilt mode.

1. Raise-and-lower mode is the default setting on the device, and the three buttons may be used to raise and lower BLINDS and SHADES to desired position.
2. Programming mode may be used to program a custom setting for BLINDS and SHADES.
3. Tilt mode may be used to adjust the angle of the slats on BLINDS to control light or privacy.

SPECIFICATIONS:

Frequency: 433.92 MHz (Insynctive)

Operating Temperature: 32° - 120°F (0° - 49°C)

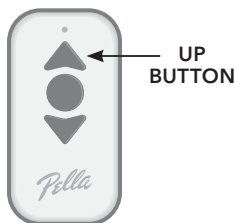
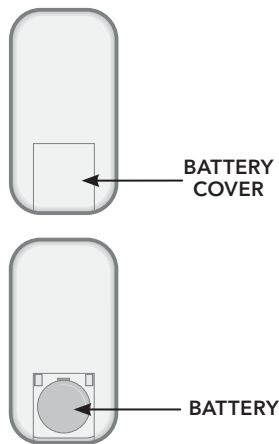
Operating Humidity: 5% - 95% RH noncondensing

Battery: 3V Lithium CR2032

Typical Battery Life: 5 years (may vary by use)

Indoor Use Only

DETAILED INSTRUCTIONS



REMOTE CONTROL SETUP

See [Insynctive.Pella.com/Support](https://www.insynctive.pella.com/Support) for how-to videos.

1. Get Started

Install your Pella® BLINDS or SHADES with Insynctive™ Technology, following Quick Start Guide provided with the product.

2. Prepare Single-Channel REMOTE CONTROL

Slide the battery cover in the direction of the arrow. Remove the battery cover to expose the battery. Remove the plastic pull tab and press down on the battery to ensure it is firmly in place. Slide the battery cover back into the closed position.

NOTE: See Replacing Batteries instructions on page 8 for more information

3. Sync REMOTE CONTROL to BLIND or SHADE

A. For ROOMSIDE BLINDS and SHADES

Pull BLIND or SHADE bottom rail downward at least 6" to activate. BLIND or SHADE will complete a quick up/down movement to indicate that it is in sync mode.

Press and hold the Up button on REMOTE CONTROL until BLIND or SHADE completes another quick up/down movement and then moves back to the top, into fully open position. REMOTE CONTROL is now synced to BLIND or SHADE.

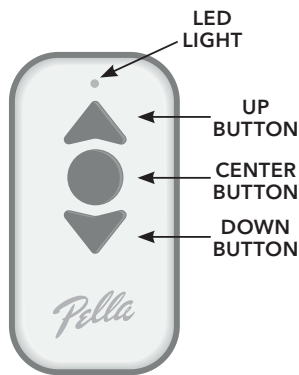
Reference the Quick Start Guide that accompanied your BLIND or SHADE, or review the Product Guide at [Insynctive.Pella.com/Support](https://www.insynctive.pella.com/Support) for additional details on activating sync mode.

B. For BETWEEN-THE-GLASS BLINDS and SHADES

Hold REMOTE CONTROL to top cover approximately 6" from the end of BLIND or SHADE to activate sync mode. BLIND or SHADE will make a quick up/down motion to indicate it is in sync mode.

Press and hold the Up button on REMOTE CONTROL until BLIND or SHADE completes another quick up/down movement. REMOTE CONTROL is now synced to BLIND or SHADE.

DETAILED INSTRUCTIONS (continued)



NOTE: REMOTE CONTROL may be synced to more than one BLIND or SHADE. All BLINDS and SHADES synced to REMOTE CONTROL will respond to a button press. For example, if three SHADES are synced to REMOTE CONTROL, all three SHADES will move up when the Up button is pressed on REMOTE CONTROL.

4. Setting Positions for BLINDS and SHADES

REMOTE CONTROL may be used to teach up to three positions to Insynctive™ BLINDS and SHADES – including an upper position, user-defined position and lower position. To teach these limits to BLIND or SHADE, REMOTE CONTROL must first be placed into the appropriate program mode as described below.

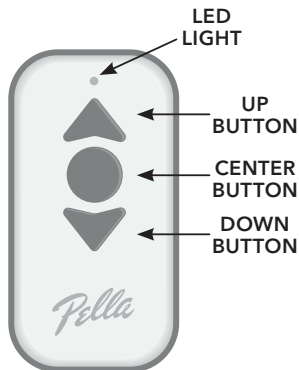
Enter Upper-Position Program Mode: Simultaneously press and hold the Up and Center buttons until the LED begins blinking red (about 3 seconds).

Enter User-Defined Position Program Mode: Simultaneously press and hold the Up and Down buttons until the LED begins blinking red (about 3 seconds).

Enter Lower-Position Program Mode: Simultaneously press and hold the Down and Center buttons until the LED begins blinking red (about 3 seconds).

Refer to Blind or Shade Product Guide for detailed steps to program these positions to BLIND or SHADE. Once placed into program mode, REMOTE CONTROL will stay in program mode until the programming process is completed or REMOTE CONTROL will automatically exit program mode after 3 minutes if no buttons are pressed.

DETAILED INSTRUCTIONS (continued)



5. Raising and Lowering Pella® BLINDS and SHADES with Insynctive™ Technology

REMOTE CONTROL may be used to raise and lower BLINDS and SHADES as described below. The LED at the top of REMOTE CONTROL will illuminate red whenever a command is issued from REMOTE CONTROL.

- **Press and Release Up Button**
Pressing the Up button for less than 1 second will cause BLIND or SHADE to automatically move to the upper position that has been programmed by the user.
- **Press and Release Center Button**
Pressing the Center button for less than 1 second will cause BLIND or SHADE to automatically move to the user-defined position.
- **Press and Release Down Button**
Pressing the Down button for less than 1 second will cause BLIND or SHADE to automatically move to the lower position that has been programmed by the user.

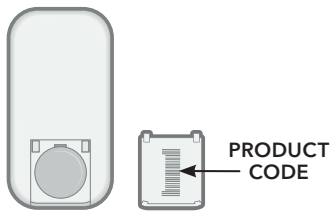
NOTE: While BLIND or SHADE is moving, pressing any button on REMOTE CONTROL will cause movement to stop.

6. Tilting BLINDS

The slats on BLINDS may be tilted for better control of lighting and privacy. REMOTE CONTROL may be used to adjust the slat angle of BLINDS by first placing it in tilt mode.

To place REMOTE CONTROL in tilt mode, press and hold the Center button for 2 - 3 seconds until the LED light turns solid red. REMOTE CONTROL will stay in tilt mode for 10 seconds following the last button press and then the LED will turn off as REMOTE CONTROL switches back to raise-and-lower mode. While in tilt mode, press the Up and Down buttons to adjust the angle of the slats. See Blind Product Guide for additional details.

ADDITIONAL INSTRUCTIONS



HOW TO FIND PRODUCT MANUFACTURER'S CODE

Each Insynctive™ product contains a label with a Manufacturer's Code that will be required to help Pella Customer Service identify the product if service is required. To locate the Manufacturer's Code for REMOTE CONTROL, remove the battery cover. The label is located on the back of the battery cover.

CARE AND MAINTENANCE

Use indoors and keep away from sources of water and moisture.

REPLACING BATTERIES

See [Insynctive.Pella.com/Support](https://www.insynctive.com/support) for how-to videos.

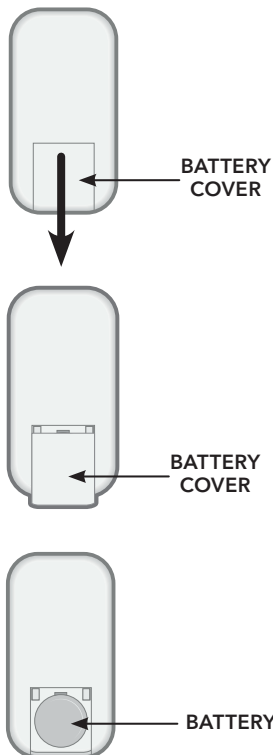
When the battery is low, REMOTE CONTROL will no longer respond properly to button presses. To replace the battery:

1. Slide the battery cover in the direction of the arrow to disengage it from REMOTE CONTROL.
2. Carefully replace with a CR2032 battery, ensuring the plus (+) side of the battery faces towards you.
3. Slide the battery cover back into the closed position.

WARNING: Batteries carry the risk of fire, explosion and burns. Do not recharge, disassemble or incinerate.

IMPORTANT NOTES:

- REMOTE CONTROL does not need to be resynced to BLIND or SHADE after battery change.
- Properly dispose of used batteries based on your local requirements. A best practice is to dispose of batteries at your local home chemical collection center. **California Only:** Contains perchlorate material. See www.dtsc.ca.gov/hazardouswaste/perchlorate for any special handling regulations.



TROUBLESHOOTING

Also refer to [Insynctive.Pella.com/Support](https://www.insynctive.pella.com/Support) for more troubleshooting information, including videos, frequently asked questions and reference materials.

PROBLEM

BLIND or SHADE will not move when button is pressed on REMOTE CONTROL.

CAUSE AND POSSIBLE SOLUTION

If LED is blinking red, REMOTE CONTROL is in program mode. Wait 3 minutes for REMOTE CONTROL to return to raise-and-lower mode. If LED continues blinking red, remove and reinsert battery to reset.

If LED is solid red, REMOTE CONTROL is in tilt mode. If LED does not turn off, remove and reinsert battery to reset.

If LED does not light red when a button is pressed, replace the battery.

See Blind or Shade Product Guide for more troubleshooting steps.

Follow REMOTE CONTROL setup process to sync REMOTE CONTROL to blind or shade.

FCC COMPLIANCE AND INDUSTRY CANADA

This equipment has been tested and found to comply with the limits for Class B digital devices, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit from the receiver.
- Consult the dealer or an experienced radio/TV contractor for help.

Changes or modifications not expressly approved by Pella Corporation could void the user's authority to operate the equipment. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada exempts de licence standard RSS. L'opération est soumise aux deux conditions suivantes: (1) cet appareil ne peut causer d'interférences, et (2) cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement de l'appareil.

FCC ID: SO7-206A0000
IC ID: 11009A-206A0000

LIMITED WARRANTY

A two-year limited warranty comes standard with purchase. For complete warranty details, visit Insynctive.Pella.com/Remote.

