



Insynctive™ STATUS INDICATOR



STATUS INDICATOR has four LED lights on the front face that illuminate to provide the status of Pella Insynctive SENSORS synced to BRIDGE.

WHAT'S NEEDED:

- **PELLA INSYNCTIVE BRIDGE (required – sold separately):** Wirelessly connects your Insynctive products to STATUS INDICATOR or a compatible security or home automation system.
- **PELLA INSYNCTIVE SENSOR (required – sold separately):** Transmits a signal to Pella Insynctive BRIDGE if your window, door or garage door is opened or closed. Some SENSOR have the additional ability to transmit locked/unlocked status.
- **DRILL AND 1/8" DRILL BIT (for mounting STATUS INDICATOR)**

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GENERAL AND SAFETY INFORMATION

REGISTERING PRODUCTS

Visit Insynctive.Pella.com/Registration for instant access to instructions, warranties and how-to videos.

NEED HELP?

Find troubleshooting information and videos at Insynctive.Pella.com/Support or call 855-473-5524.

WARNING

Failure to adhere to the warnings below may result in death, serious injury and/or loss of valuables.

- The Pella® Insynctive™ STATUS INDICATOR is not 100% reliable for a variety of reasons. For example, STATUS INDICATOR:
 - communicates data wirelessly, and wireless data is susceptible to interference or failure.
 - requires proper installation.
 - requires batteries with an adequate charge.
 - may be damaged after installation.

Therefore, Pella Insynctive products should not be relied upon in situations where life, safety, and/or protection of valuables are solely dependent on their function. Test each product at least once per year to help ensure proper operation.

- Pella Insynctive products are not a substitute for careful adult supervision of children.
- Keep batteries and other small parts out of reach of children. If batteries or any parts are swallowed, immediately seek medical help.
- Batteries carry the risk of fire, explosion and burns. Do not recharge, disassemble or incinerate.

PRODUCT OVERVIEW

STATUS INDICATOR has four LED lights on the front face that illuminate to provide the status of Insynctive™ SENSORS synced to BRIDGE.

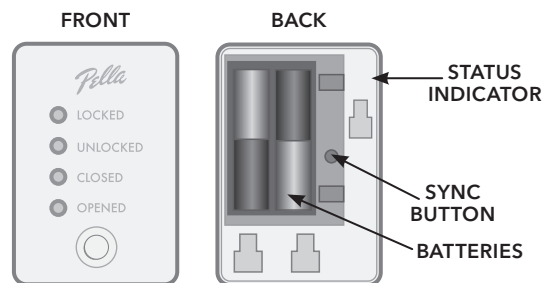
SENSORS will transmit a signal to BRIDGE if your window, door, or garage door is opened or closed and entry door is locked or unlocked.

The Quick Start Guide provided with each SENSOR will provide an overview of its capabilities. When motion is detected within 4 feet of the STATUS INDICATOR, STATUS INDICATOR communicates with BRIDGE to obtain the current status of SENSORS. If all products with Open/Close SENSORS are closed, the Closed LED will light green. If even one product with an Open/Close SENSOR is opened, the Opened LED will light red.

If all products with Lock SENSORS are locked, the Locked LED will light green. If even one product with a Lock SENSOR is unlocked, the Unlocked LED will light red. STATUS INDICATOR will remain on for 30 seconds and will then turn off to conserve batteries until motion is once again detected in front of STATUS INDICATOR.

NOTES:

- Opened/Closed LED lights will only light up if an Open/Close SENSOR is synced to the BRIDGE. Locked/Unlocked LED lights will only light up if a Lock SENSOR is synced to the BRIDGE.
- Suggested locations for STATUS INDICATOR placement include near your main entry door or bedside table. Motion detector senses the temperature difference between your hand and surroundings. If the temperature of your hand and the surroundings are within a few degrees of each other, the motion detector will not sense the movement.



SPECIFICATIONS

Frequency: 433.92MHz (Insynctive)

Operating Temperature: 32° - 120°F (0° - 49°C)

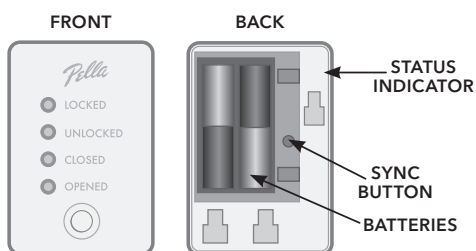
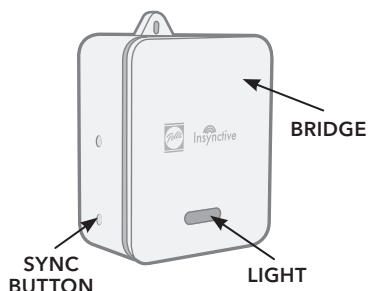
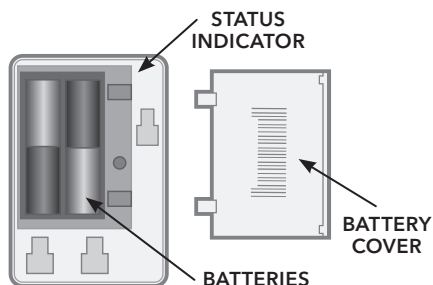
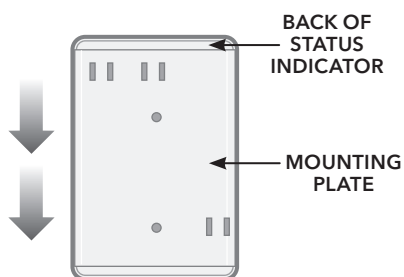
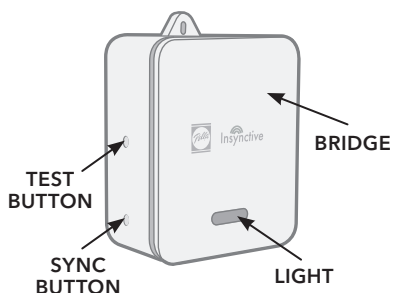
Operating Humidity: 5% - 95% RH noncondensing

Battery: 2 AA

Typical Battery Life: 8 - 12 months (may vary by use)

Indoor Use Only

DETAILED INSTRUCTIONS



STATUS INDICATOR SETUP

See [Insynctive.Pella.com/Support](https://www.insynctive.com/support) for how-to videos.

1. Get Started

If you have not installed BRIDGE, start by plugging BRIDGE into an electrical outlet (light will turn green and then flash blue).

NOTE: To set up BRIDGE, follow Bridge Quick Start Guide or Bridge Product Guide, or visit [Insynctive.Pella.com/Bridge](https://www.insynctive.com/bridge) for more information.

2. Prepare STATUS INDICATOR

- To access the battery cover, hold STATUS INDICATOR and push down on the mounting plate until it slides down. Pull the mounting plate away from STATUS INDICATOR to reveal the battery cover.
- Remove the battery cover by sliding it to the left.
- Insert 2 AA batteries (included in package).

Once STATUS INDICATOR is powered up, all four lights on the front should be flashing. This indicates STATUS INDICATOR has power, but has not been synced to BRIDGE.

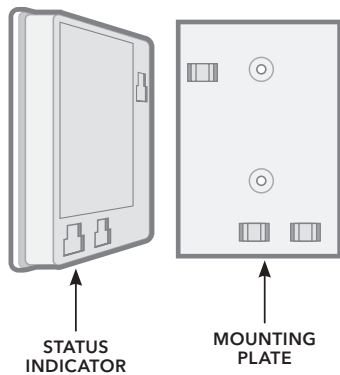
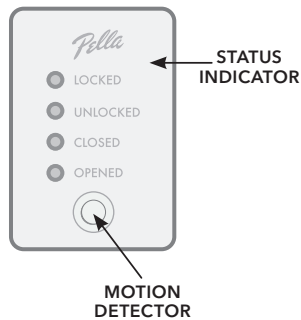
3. Sync STATUS INDICATOR to BRIDGE

Press and hold the Sync button on BRIDGE (button nearest the light). Orange light will flash continuously. BRIDGE is in sync mode while the light is flashing orange.

STATUS INDICATOR only syncs to BRIDGE and not to security or home automation systems.

- Press and release Sync button next to batteries on STATUS INDICATOR.
- Green light on BRIDGE and beep will indicate success.
- To exit sync mode: press and hold Sync button on BRIDGE until light stops flashing orange.
- Replace battery cover on STATUS INDICATOR.

DETAILED INSTRUCTIONS (continued)



4. Test SENSORS

- If you have not done so, sync SENSOR(S) to BRIDGE by following the Quick Start Guide provided with the product.
- Ensure all SENSORS are in a closed state. Wave your hand in front of STATUS INDICATOR motion detector to activate the device. The Closed (green) light should be on.
- Open a SENSOR and the Closed (green) light should turn off, and the Opened (red) light should turn on.

NOTES:

- If the Opened and Unlocked (2) red lights flash, STATUS INDICATOR has lost communication with BRIDGE. See troubleshooting section of this guide if problem persists.
- If Locked and Closed (both green lights) are flashing, this is the low-battery indication. Replace batteries.

5. Mount STATUS INDICATOR (optional)

STATUS INDICATOR may be mounted on a wall using the provided mounting plate, drywall anchors and screws.

- To install the mounting plate, you will need a pencil, drill, 1/8" drill bit and Phillips-head screwdriver.
- Start by positioning the mounting plate in the desired installation location. Since battery life is dependent upon usage, it is important to choose a mounting location where unintended motion will not activate STATUS INDICATOR.
- Use the pencil to mark the mounting hole locations.
- Drill 1/8" holes at the marked locations.
- Insert the drywall anchors into the holes.
- Align the mounting plate holes with the drywall anchors and use a Phillips-head screwdriver to install the provided screws.

When motion is detected, STATUS INDICATOR will activate and illuminate status of SENSORS.

NOTE: Communication between STATUS INDICATOR and BRIDGE has a limited range. If the Opened and Unlocked lights (both red) flash, STATUS INDICATOR has lost communication with BRIDGE. If this persists, see troubleshooting information on page 10.

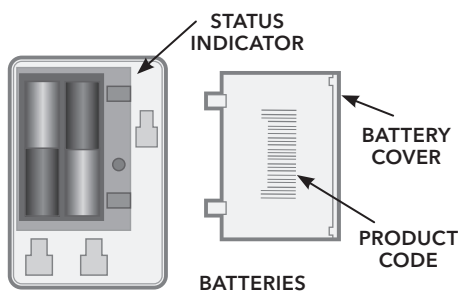
DETAILED INSTRUCTIONS (continued)

Delete STATUS INDICATOR from BRIDGE

Press and hold the Sync button on BRIDGE (button nearest the light). Orange light will flash continuously. BRIDGE is in sync mode while the light is flashing orange.

- Press and release Sync button next to batteries on STATUS INDICATOR.
- If successfully deleted, the light on BRIDGE will flash red and beep three times and all four lights on the front of STATUS INDICATOR will begin flashing.
- To exit sync mode: press and hold Sync button on BRIDGE until light stops flashing orange
- Replace battery cover on STATUS INDICATOR.

ADDITIONAL INSTRUCTIONS



HOW TO FIND PRODUCT MANUFACTURER'S CODE

Each Insynctive™ product contains a label with a Manufacturer's Code that will be required to help Pella Customer Service identify the product if service is required. To locate the Manufacturer's Code for STATUS INDICATOR, remove the battery cover. The label is located on the back of the battery cover.

CARE AND MAINTENANCE

- Test Insynctive products at least once per year to help ensure proper operation.
- Use indoors and keep away from sources of water and moisture.
- Do not paint over STATUS INDICATOR.

REPLACING BATTERIES

NOTE: See [Insynctive.Pella.com/Support](https://www.insynctive.com/Pella.com/Support) for how-to videos.

Battery life of STATUS INDICATOR will depend upon frequency of usage, but batteries are expected to last 8 - 12 months under normal operating conditions. If batteries require more frequent replacement, re-orient STATUS INDICATOR to reduce likelihood that unintended motion will activate STATUS INDICATOR. When the batteries become low, the Locked and Closed (both green lights) will flash when STATUS INDICATOR activates. STATUS INDICATOR will alternate between displaying the Low Battery status for approximately 3 seconds and displaying SENSOR status for approximately 7 seconds until STATUS INDICATOR turns off.

To replace the batteries:

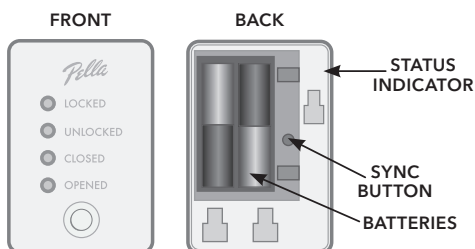
- Remove STATUS INDICATOR from mounting plate.
- Slide battery cover to the left and remove to reveal the batteries.
- Remove used batteries and replace with two new AA batteries.
- Replace battery cover.



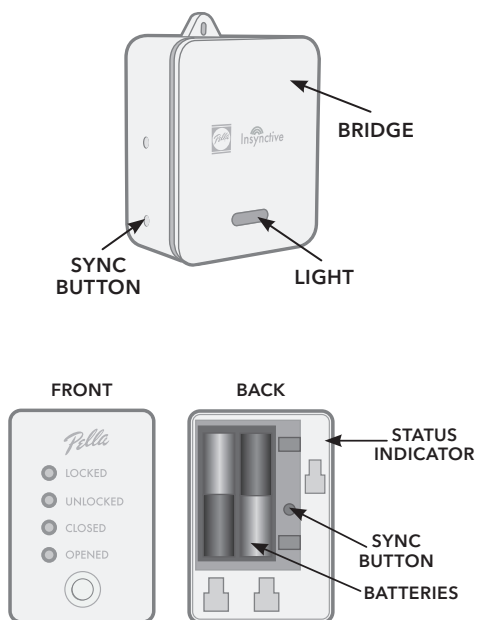
WARNING: Batteries carry the risk of fire, explosion and burns. Do not disassemble or incinerate.

IMPORTANT NOTES:

- Failure to change batteries properly when low will impair STATUS INDICATOR performance.
- STATUS INDICATOR does not need to be re-synced to BRIDGE following a battery change.
- Properly dispose of used batteries based on your local requirements. A best practice is to dispose of batteries at your local home chemical collection center. **California Only:** Contains perchlorate material. See www.dtsc.ca.gov/hazardouswaste/perchlorate for any special handling regulations.



SPECIAL FEATURES



SENSOR TEST MODE

From time to time, it may be necessary to test SENSORS located throughout the home to determine if they are operating properly. Sensor test mode may be used to make this process easier.

To enter sensor test mode, press and hold the Sync button located behind the battery cover on STATUS INDICATOR until the Unlocked light begins to flash red (all other lights will be off). This will require the Sync button to be pressed for approximately 6 seconds.

Operate any SENSOR to begin the test. If SENSOR is operating properly and signal strength is good, STATUS INDICATOR Closed light will flash green.

If the light flashes red or if there is no response, refer to the troubleshooting information on page 11.

To exit sensor test mode, press and release the Sync button on the back of STATUS INDICATOR. STATUS INDICATOR will return to displaying SENSOR status.

SYNC TEST MODE

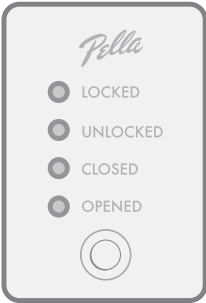
STATUS INDICATOR sync test mode may be used to improve efficiency of the setup process for SENSORS, SHADES, and BLINDS. This is beneficial if the product is located in another room or on another floor than BRIDGE. To enter sync test mode, press and hold the Sync button, located behind the battery cover, until the Unlocked light turns solid red (all other lights will be off). This will require the Sync button to be pressed for approximately 3 seconds. Follow the Quick Start Guide instructions to sync the SENSOR, SHADE or BLIND. If successful, STATUS INDICATOR Closed LED will light green and issue a long beep.

To exit sync test mode, press and release the Sync button on the back of STATUS INDICATOR. STATUS INDICATOR will return to displaying SENSOR status.

FACTORY RESET

Press and hold the Sync button on STATUS INDICATOR until STATUS INDICATOR beeps. This will require the button to be pressed and held for about 10 seconds. As STATUS INDICATOR resets, the Opened light will blink for approximately 10 seconds and it will beep three times and all four lights on front of STATUS INDICATOR will begin flashing to indicate the reset was successful.

SPECIAL FEATURES (continued)



STATUS INDICATOR should be factory reset when:

- BRIDGE is factory reset; then it is necessary to also factory reset STATUS INDICATOR. Follow the Status Indicator setup steps on pages 5-6 to set the system back up.
- BRIDGE is damaged or otherwise replaced with new BRIDGE. Once factory reset is complete, STATUS INDICATOR may be synced to new BRIDGE.

FAULTS

STATUS INDICATOR uses LED lights to signal fault conditions within the system. A fault is an occurrence that interferes with the regular operation and function of the device.

State	Light Indication	Cause and Recommended Action
STATUS INDICATOR is not synced to BRIDGE	All four lights flashing.	Follow setup instructions to sync STATUS INDICATOR to BRIDGE.
Lost Communication	Both red lights (Unlocked and Opened) flash continuously.	STATUS INDICATOR has lost communication with BRIDGE. See troubleshooting information on page 11.
General Fault	Both red lights (Unlocked and Opened) flash 3 times followed by change to SENSOR status for 7 seconds. Alternates between flashing red lights and SENSOR status until STATUS INDICATOR turns off.	BRIDGE has detected a fault in the system. See Bridge Product Guide to learn more about faults. Once fault is cleared or silenced, STATUS INDICATOR will resume normal operation.
Battery Fault	Both green lights (Locked and Closed) flash 3 times followed by change to SENSOR status for 7 seconds. Alternates between flashing green lights and SENSOR status until STATUS INDICATOR turns off.	Batteries are low. Replace batteries.

TROUBLESHOOTING

Also refer to [Insynctive.Pella.com/Support](https://www.insynctive.pella.com/Support) for more troubleshooting information, including videos, frequently asked questions and reference materials.

Problem	Cause and Possible Solution
Cannot sync STATUS INDICATOR to BRIDGE.	Verify BRIDGE is in sync mode and light is flashing orange. Verify all four lights on the front of the STATUS INDICATOR are flashing. If UNLOCKED and OPENED are the only two lights displaying then a Factory Reset is required. Follow the steps for Factory Reset on Page 9. Press and release STATUS INDICATOR Sync button. Shorter or longer presses may not trigger the sync process. Sync STATUS INDICATOR in same room as BRIDGE to ensure range is not an issue. Verify STATUS INDICATOR batteries are installed correctly. See page 8 for additional information.
STATUS INDICATOR will not turn on when I wave my hand in front of the motion detector.	No SENSORS are synced to BRIDGE. If in process of setting up the system, verify that SENSORS are properly synced to BRIDGE. Batteries may be too low to operate device. Replace batteries. Motion detector senses the temperature difference between your hand and surroundings. If the temperature of your hand and the surroundings are within a few degrees of each other, the motion detector will not sense the movement.
Both red lights on STATUS INDICATOR flash continuously.	STATUS INDICATOR is out of range of BRIDGE. Move STATUS INDICATOR closer to BRIDGE. BRIDGE has lost power. Verify that BRIDGE is plugged into wall outlet. Check the circuit breaker to see if outlet is switched on.
Window, door or garage door is not completely closed and the STATUS INDICATOR or home automation system indicates Closed status.	Reference the troubleshooting information in the Pella® Insynctive™ Product Guide for SENSOR installed.
Window, door or garage door is closed and the STATUS INDICATOR or home automation system indicates Opened status.	Reference the troubleshooting information in the Pella Insynctive Product Guide for SENSOR installed.
BRIDGE doesn't respond or red light appears on STATUS INDICATOR during SENSOR test mode.	SENSOR may be out of range of BRIDGE. Move BRIDGE closer to SENSOR and retest. SENSOR battery is low. Replace battery. Follow Pella Insynctive Quick Start Guide for SENSOR installed to attempt to sync SENSOR to BRIDGE.

FCC COMPLIANCE AND INDUSTRY CANADA

This equipment has been tested and found to comply with the limits for Class B digital devices, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit from the receiver.
- Consult the dealer or an experienced radio/TV contractor for help.

Changes or modifications not expressly approved by Pella Corporation could void the user's authority to operate the equipment. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada exempts de licence standard RSS. L'opération est soumise aux deux conditions suivantes: (1) cet appareil ne peut causer d'interférences, et (2) cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement de l'appareil.

FCC ID: SO7-206D0000
IC ID: 11009A-206D0000

LIMITED WARRANTY

A two-year limited warranty comes standard with purchase. For complete warranty details, visit Insynctive.Pella.com/StatusIndicator.

